



Customer Action Required

Dear Residents:

We are writing to share some exciting news about your cable service. Our latest network enhancement is underway, and soon you'll be able to enjoy XFINITY service, only from Comcast. XFINITY is TV, Internet, and Voice service made possible by our network upgrade to an all-digital platform. Soon your residents will have access to triple the HD channels and over 60,000 On Demand TV shows and movies, on TV and online.

Through your agreement with Comcast, you now receive either Standard or Digital Cable. As part of the network enhancement, to continue receiving all your current channels, you will need to order a digital device for each TV in your home that isn't connected to a digital set-top box. If you have a TV or other device that uses a Cable CARD, no additional equipment is necessary for that TV.

Once our network enhancement is complete:

- Residents will enjoy crisp digital picture and sound
- Expanded Basic channels 21-52 and 56-80 will be broadcast exclusively in digital format

After the enhancement, any TV without a digital device will only receive channels 2-19 and 53-55. You can receive up to two digital adapters at no additional monthly service charge. If residents want additional digital devices, one set-top box is included with Digital Starter service.

How will you receive the equipment you need?

Comcast will be on site WEDNESDAY, February 1st, from 2-8pm!

You are eligible for **2 free DTA boxes**. Each additional DTA is \$1.99 per month.

Please have the following ready to present to our agents:

- Valid Driver's license or State Issued ID

Sincerely,

Comcast